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April 1, 2014

Sales Manager
Handy Metal Mart (Material Sales)
1540 McKinley Ave
National City, CA 91950

To Whom It May Concern,

It is Miller Marine's policy to provide comprehensive feedback to our key suppliers on an annual basis in order to promote continual improvement throughout our supply chain. This feedback is split into the various categories outlined in the Supplier Performance Evaluation QF-7405. Since we began utilizing this method to track our suppliers, Handy Metal Mart has consistently scored high in all categories. Part of our supplier evaluation policy is to issue a commendation to vendors who earn a total annual score of 90 and above during two consecutive years or 96 and above on any given year. It is with great satisfaction that I write to inform you that Handy Metal Mart has been one of the few suppliers who have achieved such levels of quality and consistency which merit a commendation as one of our top suppliers.

In our business dealings with Handy Metal Mart this past year, we have worked primarily with Cynthia Ochoa. Cynthia is a valuable asset to your company and we are looking forward to continue working with her. We are always very impressed with the level of expertise and the professionalism she exemplifies, as well as the consistent levels of superb customer service that she provides to Miller Marine with all our orders. We can always rely on Cynthia to go the extra mile for us and to do whatever she can when we are faced with emergent work that requires expedited processing and attention to detail.

The quality of Handy Metal Mart's products, levels of customer service and the knowledge and expertise your sales staff bring to the table is one of the reasons for our continued success in the high risk business of naval ship repair. We look forward to continue doing business with Handy Metal Mart into the future.

Sincerely,

A handwritten signature in black ink, appearing to read "Miguel Gonzalez". The signature is stylized and fluid.

Miguel Gonzalez
Purchasing Manager
Miller Marine, Inc.